

MATRIX AAC (WINDOWS) SOFTWARE INSTALLATION GUIDE

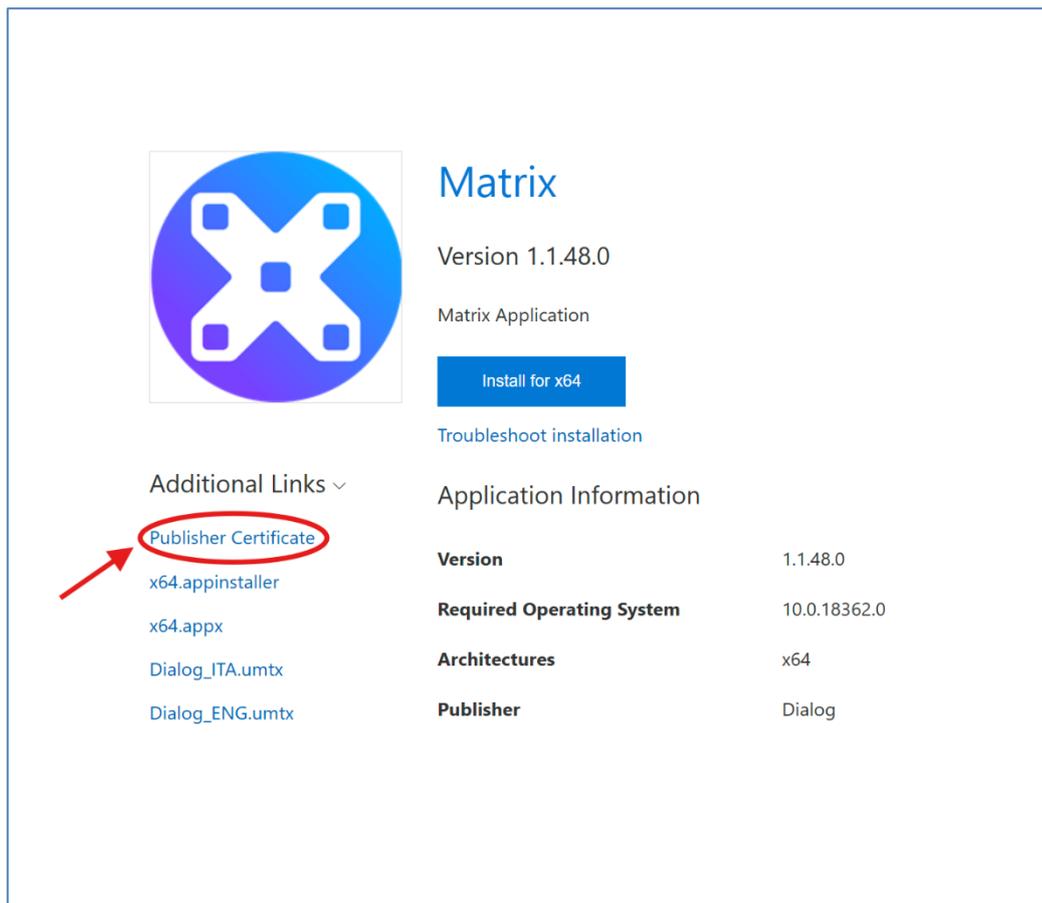
Thank you for choosing Matrix AAC. This guide will walk you through the steps required to install Matrix AAC on a Windows device, from setting up the security certificate to configuring user preferences.

1. Install certificate for Matrix

Before installing Matrix AAC, a security certificate must be installed on every device.

Steps:

1. The first thing to do is to navigate on [Matrix \(matrix-app.azurewebsites.net\)](https://matrix-app.azurewebsites.net)
2. Download the [publisher certificate](#) in .zip format:



3. Unzip the certificate.zip folder
4. Double click on extracted "install_certificate.exe"
5. Follow the on-screen instructions and press Enter to complete the process
6. Finish

2. Install Matrix AAC Software

Once the certificate has been successfully installed:

1. Return to <https://matrix-app.azurewebsites.net>
2. Download the installation file – click on Install for x64.

It will download Matrix Application_x64.appinstaller



3. Open the file — it will automatically check if Matrix AAC is already installed or needs an update
4. Follow the prompts to complete the installation

3. Activate Matrix AAC

Upon first launch, you'll be asked to authenticate your copy of Matrix AAC.

Ensure your device is connected to the internet.

You have two options:

- Enter your license code (if available), or
- Start a 30-day free trial

After activation, complete the user profile setup and confirm by selecting Done.

4. Download additional resources

Ensure your device is connected to the internet.

At first launch, Matrix AAC will automatically download essential resources, including:

- Voices
- Alarms
- Symbols and images
- Dictionaries (used with the prediction engine)

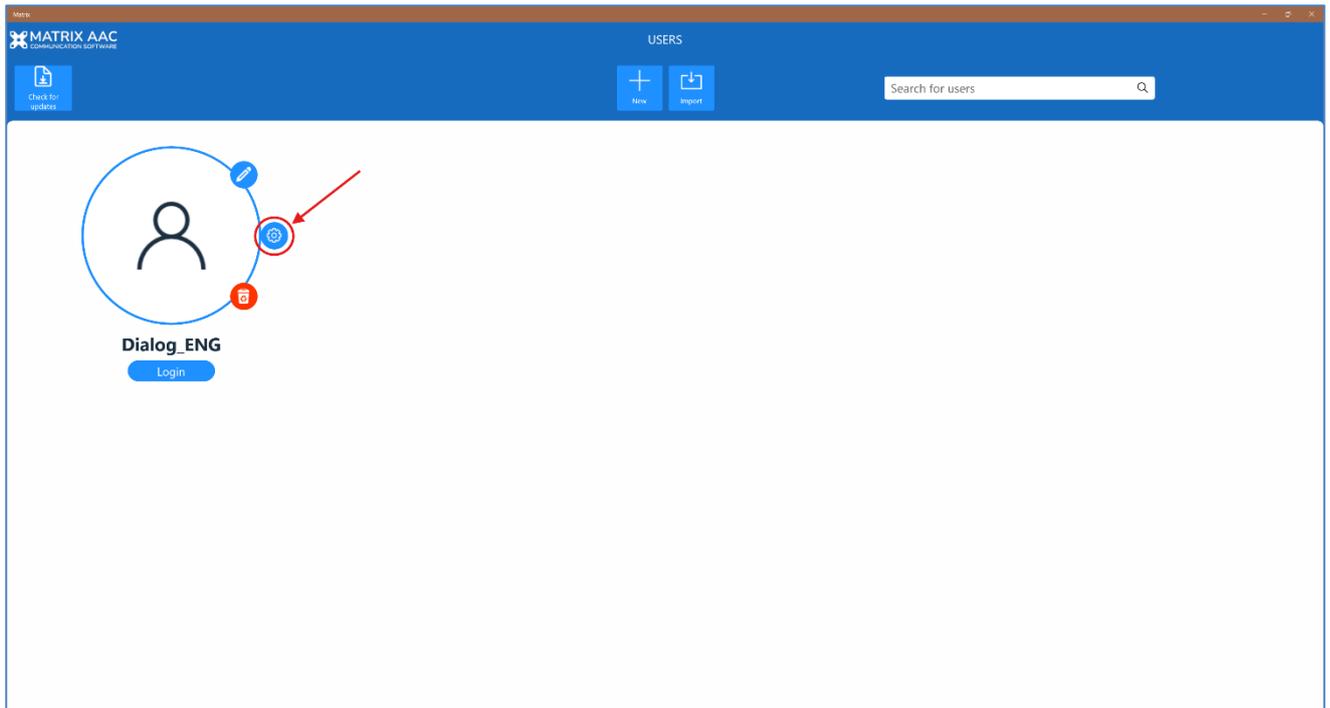
Based on your system language, a predefined Dialog user profile will be imported.

5. Configure Dialog user settings

Once the Dialog user has been imported:

1. Select the user

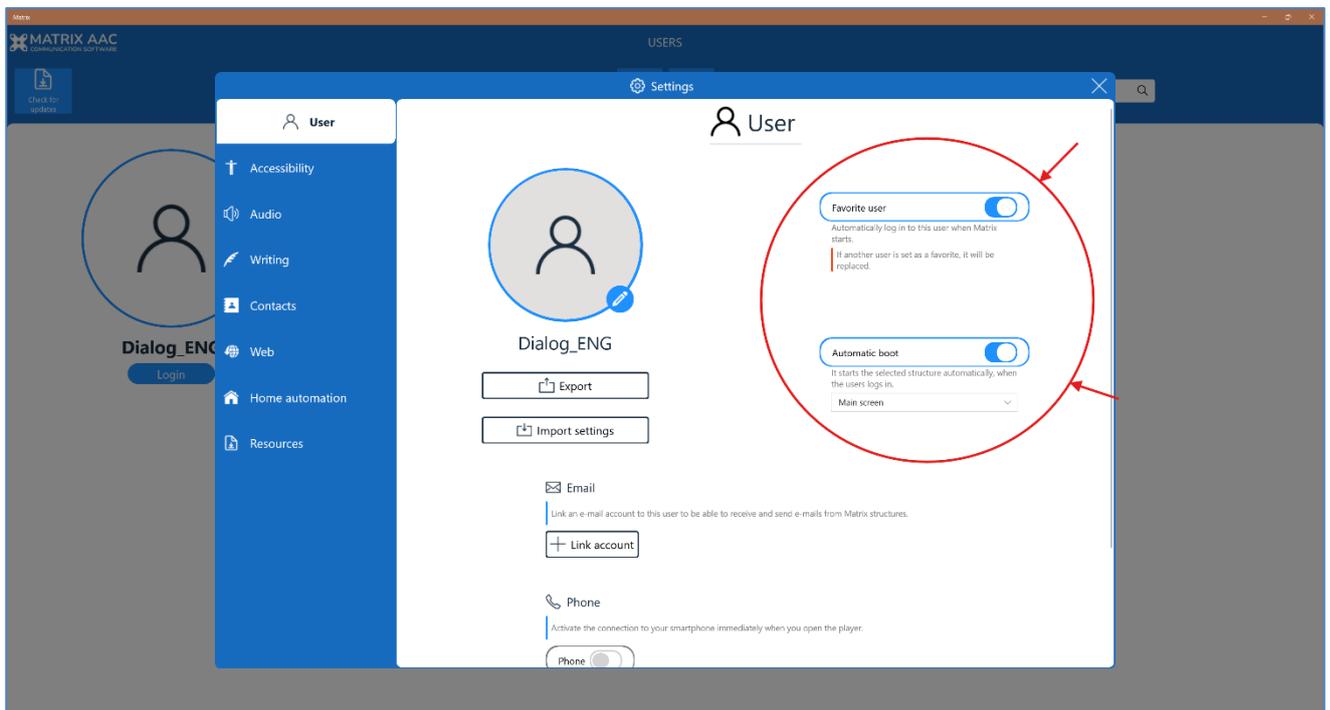
2. Click on the Settings icon (gear symbol)



3. Set the user as Favorite User

4. Enable Automatic Boot

5. Select the structure called Main Screen



You may also:

- Customize the voice from the Audio tab
- Change the voice to suit user preferences
- Enable Accessibility Modes (e.g., Eye Tracking if needed for eye-tracker device integration)

6. Install optional software for smartphone integration

If you plan to use Matrix AAC with a smartphone:

1. Install CallCenter (required only for smartphone pairing) from [here](#)

1. You can begin with a trial, but we recommend contacting Dialog Ausili to obtain a permanent license code
2. Enable Hands-Free Mode and connect Matrix to your Android or iOS smartphone via Bluetooth

For any further assistance, please contact our support team at [Dialog Ausili](#) — we're here to help!